



# Mia Brown

## Organized assistant manager with experience in pharmaceutical retail and customer service

A dynamic management professional with 10 years of experience in pharmacy operations, specializing in compliance, customer care, and team leadership.

## CONTACT INFORMATION

 (123) 456-7890

 email@example.com

 LinkedIn | Portfolio

 City, ST

## KEY SKILLS

- Prescription compliance
- Staff scheduling and training
- Inventory auditing
- Customer service excellence
- Sales reporting

## PROFESSIONAL EXPERIENCE

**Assistant Manager** | HealthFirst Pharmacy, Boston, MA | April 2017 – Present

- Ensured 100% compliance with state and federal pharmacy regulations during annual audits
- Trained staff on customer care protocols, increasing satisfaction scores by 20%
- Reduced inventory discrepancies by 15% through monthly audits

**Pharmacy Technician** | CareWell Pharmacy, Cambridge, MA | June 2014 – March 2017

- Assisted pharmacists with daily operations, improving prescription processing efficiency by 10%
- Maintained accurate inventory records, minimizing stock shortages

## EDUCATION

**Associate Degree in Pharmacy Technology** | May 2014  
Boston Community College | Boston, MA |