



Mia Brown

Organized assistant manager with experience in pharmaceutical retail and customer service

A dynamic management professional with 10 years of experience in pharmacy operations, specializing in compliance, customer care, and team leadership.

CONTACT INFORMATION



(123) 456-7890



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LinkedIn | Portfolio



City, ST

KEY SKILLS

- Prescription compliance
- Staff scheduling and training
- Inventory auditing
- Customer service excellence
- Sales reporting

PROFESSIONAL EXPERIENCE

Assistant Manager | HealthFirst Pharmacy, Boston, MA | April 2017 – Present

- Ensured 100% compliance with state and federal pharmacy regulations during annual audits
- Trained staff on customer care protocols, increasing satisfaction scores by 20%
- Reduced inventory discrepancies by 15% through monthly audits

Pharmacy Technician | CareWell Pharmacy, Cambridge, MA | June 2014 – March 2017

- Assisted pharmacists with daily operations, improving prescription processing efficiency by 10%
- Maintained accurate inventory records, minimizing stock shortages

EDUCATION

Associate Degree in Pharmacy Technology | May 2014

Boston Community College | Boston, MA |