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# Laura Garcia

I am an entry-level systems engineer with hands-on experience in system integration and performance analysis from internships. I bring strong problem-solving skills and a solid understanding of system architecture to support complex IT environments.

## Contact



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LinkedIn



San Francisco, CA 94105

## Key Skills

- System integration
- Performance analysis
- Troubleshooting
- Technical support
- Report generation

## Education

Bachelor of Science in Systems Engineering

San Francisco State University, San Francisco, CA | May 2023

## Professional Experience

SYSTEMS ENGINEER INTERN | IBM, SAN FRANCISCO, CA  
AUGUST 2022 – PRESENT

- Assisted in integrating complex IT systems and performing system performance evaluations.
- Contributed to reducing system downtime by 10% through proactive monitoring.

IT SYSTEMS INTERN | HP, SAN FRANCISCO, CA  
MAY 2022 – AUGUST 2022

- Supported system configuration and troubleshooting, resulting in a 15% improvement in system efficiency.
- Prepared detailed reports for system performance and incident management.